Where data is not currently available or performance is being benchmarked indicator names are in italics. These have been assigned 'amber' unless considered high risk where they have been assigned 'red'.
Appendix A

2017/18 Key Performance Indicators Report

Local Indicators

### Workforce Resource
- Turnover
- Vacancy rate
- External Agency rate
- Bank
- Sickness - short term
- Sickness - long term

### Efficiency
- Energy reduction
- OP letters - dictation to post
- Delayed transfers of care
- Bed occupancy
- Pre-admission
- Inpatient waits
- Outpatient waits
- Theatre utilisation
- Outpatient utilisation

### Safety
- Hospital acquired pressure ulcers - non-device
- Hospital acquired pressure ulcers - device
- Incidents
- Severe harm: medication incidents
- Severe harm: medical devices
- Hospital acquired pressure ulcers - non-medications
- Hospital acquired pressure ulcers - medications
- Omitted drugs - non-antibiotics
- Omitted drugs - antibiotics
- WHO checklist
- Safety alert resolution
- Omitted drugs
- Wound infection