



# The Haematology Clinical Nurse Specialist Team

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[www.uhb.nhs.uk/patient-information-leaflets.htm](http://www.uhb.nhs.uk/patient-information-leaflets.htm)

## Haematology Clinical Nurse Specialists (CNS/Key Worker)

The Clinical Nurse Specialist team within haematology are available to offer support and advice to you and your family at any time during your care. You will be introduced to your Clinical Nurse Specialist (CNS), also known as your Key Worker, who will be your first point of contact for any questions or worries you or your family may have about your condition and will provide a link between you and the doctors involved in your care. A CNS will be available in each clinic. Please inform the receptionist in clinic if you need to see your CNS/Key Worker.

Your CNS/Key Worker can offer the following services to you and your family.

- Provide information about tests
- Provide information and booklets about your diagnosis
- Provide information regarding treatment choices
- Provide emotional support for you and family members
- Guidance and support in hospital during and after treatment
- Guidance and support at home via telephone during and after treatment
- Help with any side effects or other symptoms relating to your illness
- Refer you to other health care professionals including district nurses, Macmillan nurses, dieticians and counselling services
- Advice on financial support and benefits.

Please be aware that your CNS/Key Worker may not always be able to answer the phone if they are on the ward, or with another patient in clinic. However if you leave a message and contact details they will call you back; alternatively call the administrator and leave a message.

**Complications of anti-cancer treatments are potentially life threatening, this includes Neutropenic sepsis, which is a medical emergency and must be treated urgently. If you develop a temperature of 38 degrees or above, or have flu like symptoms, or feel shivery or unwell; sore throat, sore mouth, uncontrolled nausea or vomiting, diarrhoea, constipation, pain or reduced oral intake please call the 24hr emergency helpline 07789 651 543**

For **URGENT** Bone Marrow Transplant related issues outside of your BMT Coordinators working hours, please call ward 625 on:  
**012 1371 6291 / 6293 / 6251 (24hr service)**

**All CAR-T patients should contact 07920253978**

## Additional Support Group/Information details

[www.leukaemialymphomaresearch.org.uk/patient-information](http://www.leukaemialymphomaresearch.org.uk/patient-information)

[www.lymphomas.org.uk/information-and-support](http://www.lymphomas.org.uk/information-and-support)

[www.myeloma.org.uk/patient-services](http://www.myeloma.org.uk/patient-services)

[www.leukaemiacare.org.uk](http://www.leukaemiacare.org.uk)

[www.cancerresearchuk.org](http://www.cancerresearchuk.org)

[www.macmillan.org.uk](http://www.macmillan.org.uk)

[www.anthonynolan.org](http://www.anthonynolan.org)

**Cancer Centre & Support Services – Patrick Room 0121 371 3539**

More information can be found on myhealth@QEHB including your clinical letters, blood results and appointments. Please ask your key worker/CNS to register you.

## Useful Contact Telephone Numbers

**Haematology Ward 625** – 0121 371 6291/6293/6251 (24-hour service)

**Haematology Day Unit (Centre for Clinical Haematology)**

– 0121 371 7835

**Haematology Young Persons Unit Ward 623** – 0121 371 6288 / 6231

**Apheresis Nurses** – 0121 371 7820/7821

## Haematology Secretaries

To change your clinic appointment please contact your consultants secretary on 0121 371...

Prof. Craddock	- 4383	Prof. Moss	- 4380
Dr. Mahendra	- 4383	Prof. Pratt	- 4381
Prof. Cook	- 4380	Dr. Clarke	- 4379
Dr. Chaganti	- 4379	Dr. Lester	- 4996
Dr. Malladi	- 4379	Dr. Raghavan	- 4381
Dr. Morton	- 4379	Dr. Percy	- 4383
Dr. Hussein	- 4381	Dr. Lowe	- 4996

## Your Clinical Nurse Specialist (Key Worker) is

### CONTACT DETAILS

#### Administrator: Monday–Friday 8am–4pm

Diane Tumelty

0121 371 4362

#### Clinical Nurse Specialists: Monday–Friday 8am–4pm

	Contact Number	Bleep or Mobile
<b>Rebecca Powell</b> (Mon-Fri) haematologycnsteam@uhb.nhs.uk	0121 371 4355	07765 364985
<b>Jaclyn Everitt</b> (Mon-Fri) haematologycnsteam@uhb.nhs.uk	0121 371 4358	07789 933030
<b>Gillian Marshall</b> (Mon-Fri) haematologycnsteam@uhb.nhs.uk	0121 371 4302	07880 021508
<b>Kate Rogers</b> (Mon-Fri) haematologycnsteam@uhb.nhs.uk	0121 371 4359	07584 642309
<b>Beth Lovell</b> (Tue, Thur, Fri) haematologycnsteam@uhb.nhs.uk	0121 371 7873	07825 903534

#### BMT CNS/BMT Coordinators: Monday–Friday 8am–4pm

<b>Anthony Nolan CNS</b>		
<b>Naomi Dean</b> (Mon-Fri) BMTcoordinators@uhb.nhs.uk	0121 371 4350	07788 224375
<b>Nicola Lister</b> (Mon-Fri) BMTcoordinators@uhb.nhs.uk	0121 371 4360	07795 267165
<b>Joanne Halawin</b> (Mon-Fri) BMTcoordinators@uhb.nhs.uk	0121 371 4361	07795 266945
<b>Helena Breen</b> (Mon-Fri) BMTcoordinators@uhb.nhs.uk	0121 371 7883	07920 266440

#### Haematology Outreach Nurses: Monday–Friday 9am–5pm

<b>Julie Arrazi</b> (Mon-Fri) HaematologyOutreach@uhb.nhs.uk	0121 371 7877	07825 024415
<b>Debbie Palmer</b> (Mon-Thurs) HaematologyOutreach@uhb.nhs.uk	0121 371 7878	07824 824675

**Haematology – Queen Elizabeth Hospital Birmingham**  
Mindelsohn Way, Birmingham B15 2GW Tel: 0121 371 2000