Ward staff

There are a number of various uniforms worn by the staff on the ward;

- Navy blue with teal epaulettes – Matron
- Navy blue with blue epaulettes – Ward Manager
- Navy blue no epaulettes – Sisters
- Mid blue – Staff Nurses
- Pale blue – Health Care Assistants

We also have a number of military staff on the ward. Navy blue uniforms with red epaulettes are Specialist Nurses who are not ward based but may assist with your care. Each ward also has a ward housekeeper, who helps out with various parts of the ward routine. The housekeeper may help with meals or completing surveys. The wards also have nursing and medical students who will help care for you. They will be supervised by their mentors.

Ward routine

Day shift 07.00 – 19.30
Night shift 19.00 – 07.30

Although your relatives are welcome to phone the ward it is helpful if they do not call between the hours of 07:00 – 08:00 and 19:00 – 20:00 as this is when handovers to the next shift take place.

When nurses start work they will be circulating the ward receiving handovers from the previous shift. We do this at the bedside so it gives you chance to add any information you would like to and also for you to meet the named nurse who will be looking after you on that shift. The nurses will complete 4 drug rounds per day and we would ask that any interruptions are kept to a minimum at this time. It is important to note if you require any medications such as pain relief in between the drug rounds this is possible, just ask your nurse.

Discharge

On your day of discharge you will be asked to go to the discharge lounge to wait for your medications and/or relatives or transport to collect you, or if able, you may be asked to collect your medications from the Discharge Pharmacy in the Main Atrium. This will enable us to speed up the discharge and allow you to get your medications quicker.

If you are concerned about going home and feel that you may require some help at home please let the nurses know as soon as possible and they can refer to the occupational therapists or social workers as required.

Welcome to Ward 727
Liver and GI Medicine

Ward Manager - Alison King
Matron - Teresa Deakin

UHB is a no smoking Trust

To see all of our current patient information leaflets please visit www.uhb.nhs.uk/patient-information-leaflets.htm
Ward 727 is situated on the 7th floor of the Queen Elizabeth Hospital, Birmingham. You should turn right as you walk out of the lifts and follow the signs for W727 along the corridor.

We are a GI Medical (gastrointestinal) and Liver Ward with a mixture of each speciality within the unit.

The ward houses both surgical and medical liver patients as well as GI medical patients, therefore there are a number of different teams of Doctors caring for those on the ward.

There are many members of the ward team including Nurses and Doctors, Physiotherapists, Dieticians, Occupational Therapists, Ward Clerks, Ward Housekeepers and Domestics, all of whom work hard to ensure the ward runs smoothly.

We are all extremely proud to be part of this team and hope we can make your hospital experience as easy as possible for you and your relatives. If you are having issues sleeping please let a member of staff know, we can supply earplugs and eye masks if you wish to use them.

If you do experience any problems please tell a member of the team and we will do our very best to put things right for you. Equally, if you are happy with your experience please share this with us. At the end of your admission you will be asked to complete a patient survey telling us what you thought of the ward. We take all feedback very seriously and would be grateful if you could take the time to complete this before you return home.

Ward 727 contact numbers

Beds 1–12  0121 371 7270
Beds 13–24  0121 371 7271
Beds 25–36  0121 371 7272

Visiting times

The ward visiting time is 11.00 – 20.00 each day. Only at the discretion of the Nurse in Charge do we allow visiting outside of these hours so please call the ward prior to visiting to make these arrangements.

If you are struggling to eat meals and would like a relative to come in to help you, this is encouraged as part of the Trust’s carers strategy.

Ward space

The space on the ward is limited so we would ask that you keep your personal belongings to a minimum during your admission. We do not permit flowers on the ward and advise against young children coming on to the ward.

If you bring medications with you into hospital they will be locked away in your bedside cabinet as we need to ensure all medication is stored in a secure place, this is Trust policy.

During your admission you are responsible for your own property so please try to ensure you keep all valuables safely out of sight.

Doctor’s ward round

The Registrar will conduct a ward round each day; you will be seen every day during your admission by a senior member of the medical team.

The GI Medical Consultants complete a ward round on Monday and Thursday and the Liver Consultants will conduct a ward round on a Monday and Friday. If you are concerned that you have not been seen by a Doctor please tell a nurse who will advise the relevant team.

Specialist Nurses

There are a number of specialist nurses that work on Ward 727 that may be involved in your care. These include:

**Nutrition Nurse Specialists** – Jane Fletcher, Hardip Malhi, Rosie Thompson, Charlotte Bird and Diane Woodham

**Inflammatory Bowel Clinical Nurse Specialists** – Melanie Love and Jo Davies

**Neuro Endocrine Clinical Nurse Specialist** – Stacey Smith

**Liver Recipient Transplant Team** – Anne Turner, Peter Ashcroft, Debbie Hughes, Carien Gilbert, Julie Cantrill, Dawn Bishop, Joke Lawal, Samantha Howells and Claire Wightman