

How to use multi-factor authentication (MFA) to access Office 365 and Outlook

- Prerequistes You will need to ensure you have registered.
- If you are working from a UHB location, you will <u>not</u> be prompted to use MFA. (*If you are prompted, please see guide "suspicious sign-in attempt" guide*).

Post enforcement you will be requested to authenticate every 30 days when off the Trust site.

1. You will be prompted with an **"Approve sign-in request"** window, where you are presented with a number.



2. Enter the same number into your Microsoft Authenticator app (on your smartphone) and click "Yes".



You are now able to access Microsoft 365