

Relatives Wing – Nuffield House

Introduction

Whilst your relative is an inpatient at the Queen Elizabeth Hospital, we will make every effort to provide accommodation for you, to enable you to be close at hand. Unfortunately, we have a limited number of rooms and cannot guarantee the provision of a room for everyone who requests one.

Because accommodation is limited, we have to restrict the provision to two relatives' rooms per inpatient. However, in special circumstances, or if we have more rooms available, we may be able to accommodate other family members on a temporary basis.

It is also possible to give you information about local hotels and guest houses. Please ask the Accommodation Manager for further details.

Charges

Department of Health regulations mean that we have to levy a charge for the use of our accommodation. At present, this is £35.00 per night for a single room or £45 per night for a twin room. Payment should be made to the Accommodation Manager either in the form of cash or cheque (made payable to University Hospitals Birmingham NHS Foundation Trust).

Nuffield House

The Accommodation Managers for Nuffield House are Karen Roberts and Leigh Bamber. You can reach them on 0121 371 4524. It is helpful if you can see Karen or Leigh as soon as possible after arriving so that she can show you the facilities, allocate your keys and help you with any problems or queries you might have.

The accommodation office is based in the Relatives Wing (second floor).

Allocation of rooms

Our first priority is the provision of accommodation for relatives of those who are critically ill. We are, therefore, unable to book rooms in advance and would advise you to get in touch with us as soon as possible after your arrival in hospital.

Patients are not allowed to stay in the Relatives Wing, although under certain circumstances, and providing a room is available, outpatients from long distances may be accommodated over night.

Unfortunately, our facilities are inappropriate for children and we are not able to accommodate them.

Facilities available

There are currently 16 rooms available for relatives. There are shared kitchen, bathroom and lounge facilities.

If you wish to join the Morris Centre Club on a temporary basis, you will be able to do so, for a small fee. Within the Club there is a fitness room, swimming pool, squash courts and tennis courts.

Information for Patients

Daily car parking fees are charged although it may be cheaper for you to purchase a weekly pass when you arrive.

Local information

The local railway station is Birmingham University station and this is only a 10 minute walk from Nuffield House.

Harborne is a busy little shopping centre close by where most items you need will be available. You can reach this by a 15 minute walk or by bus.

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Relatives Wing

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Mindelsohn Way, Edgbaston
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Telephone: 0121 371 4524

Information for Patients

If you require this information in another format, such as a different language, large print, braille or audio version please ask a member of staff or email patientexperience@uhb.nhs.uk.