

## Bone Conduction Hearing Implant (BCHI) Fitting

You have been referred for a Bone Conduction Hearing Implant (BCHI) fitting. You will be seen by an Audiologist and the appointment may last up to 1 hour. Please refer to your appointment letter for location of your appointment and contact details of the department. You are welcome to bring someone along for support.

### What to expect at your BCHI fitting

We will examine the operation site and may re-examine your ears. The sound processor will be programmed through the computer and we may perform some tests to ensure the sound processor is working correctly.

The Audiologist will explain how to operate the sound processor; including changing the batteries, using any controls and fitting/ removing the device from the abutment. The Audiologist will advise on how best to get used to your sound processor. You will be given written information about this to take home.

### What happens next?

We will arrange a review appointment, which may be face to face or by telephone.

### Important information

It may be useful to bring any hearing aid(s) with you to your appointment.

### Communication needs

If you require an interpreter at your appointment, please telephone **0121 371 4756** or email: [interpreting.service@uhb.nhs.uk](mailto:interpreting.service@uhb.nhs.uk)

### Students

Please note that, as this is a teaching hospital, a student may carry out some or all of your hearing assessment under supervision of a qualified audiologist. If you do not wish to have a student present during your appointment, please let reception know on your arrival.

### Patient transport

If you are eligible for patient transport, please contact West Midlands Ambulance non-emergency Patient Transport Service on **0800 035 6511**. Please note that transport is only available for Monday to Friday.

### Audiology

University Hospitals Birmingham NHS Foundation Trust

If you require this information in another format, such as a different language, large print, braille or audio version please ask a member of staff or email [interpreting.service@uhb.nhs.uk](mailto:interpreting.service@uhb.nhs.uk).