



Your guide to the Surgical Assessment Unit (SAU) and Surgical Same Day Emergency Care (SSDEC)

What is the Surgical Assessment Unit/Surgical Same Day Emergency Care?

The Same Day Emergency Care Service is a unit that provides same day urgent care and tests for emergency patients who may otherwise need to be admitted to hospital for investigations. The service provides quick assessment, diagnosis and treatment with patients going home the same day if clinically safe. Patients can be referred into the service following triage in Emergency Departments (ED), direct referrals from GPs and NHS 111.

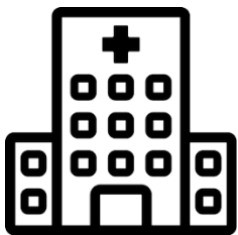
Surgical Same Day Emergency Care (SSDEC)

The Surgical Same Day Emergency Care Unit is open 24hrs a day, seven days a week. On arrival, you will be seen and assessed for treatment, diagnostics, or investigations on the same day. You may be with us for a few hours awaiting tests and results.

Surgical Assessment Unit (SAU)

The Surgical Assessment Unit is for patients who may need to be admitted to hospital following initial assessment or tests for further investigations and treatment. The unit is open 24hrs a day, seven days a week.

What can I expect?



Arrival

You may have been referred to SSDEC from your GP, ED or NHS 111.

Please report to reception on arrival.



Assessment

An assessment will be carried out by a senior clinician to ensure treatment is started in a timely manner.



Investigations

Depending on what is required, you may have the following investigations:

- Blood tests
- ECG
- X-ray, CT scan, MRI, ultrasound



Senior review

A senior clinician will review your results and decide on the most appropriate steps for your treatment plan.



Admission

If you do require a stay in hospital, you will be transferred to a ward to continue treatment.



Home

If clinically safe, you will be discharged home with a treatment plan in place. You may be asked to return for a review or further investigation if needed.

Feedback, Comments and Complaints

Patient experience is extremely important to us so if you or your relatives have any concerns or questions about your care, please speak to the nurse in charge.

Our Patient Advice and Liaison Service (PALS) are available to give advice, information or help resolve a concern or complaint. They can be contacted by phone or email:

Telephone: 0121 371 3280

Email: PALS@uhb.nhs.uk

We also encourage and collect patient feedback via the QR code displayed around the unit and at the bottom of this leaflet.

Department address and contact information:

Please include address where appropriate along with contact telephone numbers if not already captured in the information above.

Surgical Assessment Unit
1st Floor
Queen Elizabeth Hospital
Mindelsohn Way
Edgbaston B15 2TT

Surgical Assessment Unit – 0121 371 4591
Surgical Same Day Emergency Care – 0121 371 4065

Accessibility

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How did we do? 😊 😐 😞

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