



## Hepatobiliary and Pancreatic Clinical Nurse Specialist (CNS) Team

Welcome to the Hepatobiliary and Pancreatic Clinical Nurse Specialist (CNS) Team. As a team, we aim to provide advice, information and support to patients, their families, and/or their carers who are affected by cancer of the liver (hepatic), pancreas, bile duct and gallbladder (biliary). These cancers are categorised as HPB, which is short for hepatobiliary, pancreatic and biliary.

### We aim to do this by:

- Providing you with continuity of care from our cancer nurse specialists, whether you are in hospital or receiving support via telephone at home.
- Involving family and carers (with your consent)
- Involving other care teams and departments in the hospital or in the community
- Providing ongoing support and information during all stages of your illness and treatment

We are happy to discuss any issues with nominated relatives or carers, but we must gain permission to do so from the patient beforehand.

The treatment for these cancers will vary from patient to patient. Some patients will require surgery, while others may need chemotherapy and/or radiotherapy (X-ray treatment) or drug treatment.

Queen Elizabeth Hospital Birmingham is a specialist referral centre, and we receive referrals from many hospitals within the region and nationally.

You may have had contact with a specialist nurse at your local hospital.

If you wish, we are more than happy to liaise with your local specialist nurse regarding your care.

All people with a new cancer diagnosis should be reviewed by the specialist cancer team to agree and recommend a treatment plan. This process is known as the multidisciplinary team (MDT) meeting. Clinicians who attend the MDT include pathologists, surgeons, hepatologists, oncologists, radiologists and specialist nurses. The HPB MDT meeting is held every Thursday afternoon at Queen Elizabeth Hospital Birmingham.

### Other services include:

- Access to myhealth@qehb
- Further information on clinical trials and research
- Support groups
- Dietary advice/exercise/complementary therapies
- Macmillan benefit referrals

## Concerns Checklist

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Your nursing team may offer to use a holistic needs assessment; this is a concerns checklist completed at key points during your treatment. This helps you to prioritise any emotional, physical, social, or financial issues arising from your diagnosis and ensures you can access all the support and services you need.

## **Free NHS Prescription**

You are entitled to free prescriptions if you are:

- Undergoing treatment for cancer
- Experiencing the effects of cancer
- Experiencing the effects of treatment for cancer
- Entitled to treatment on the NHS

## **What you need to do**

- Obtain an application form (FP92A) from your GP surgery or local chemist
- Fill in the form and ask your GP to sign it. Send the completed form to the address given on the form
- You will then be sent an exemption certificate

## **Travel and parking**

Free parking is provided whilst having chemotherapy and radiotherapy.

You may be able to claim help with travel costs if you are on certain benefits. For more information, please speak to one of our nurses or support workers.

## **For more information on HPB cancers, please contact:**

- **The Patrick Room**, located within the Outpatients Department of the Cancer Centre at Queen Elizabeth Hospital Birmingham **0121 371 3537**
- **Macmillan Cancer Support**  
0808 808 0000 [www.macmillan.org.uk](http://www.macmillan.org.uk)
- **Cancer Research UK**  
[www.cancerresearchuk.org](http://www.cancerresearchuk.org)
- **Liver Cancer UK**  
0800 652 7330 [www.livercanceruk.org](http://www.livercanceruk.org)
- **Pancreatic Cancer UK**  
0808 801 0707 [www.pancreaticcancer.org.uk](http://www.pancreaticcancer.org.uk)
- **AMMF - Cholangiocarcinoma (bile duct cancer) charity**  
[www.ammf.org.uk](http://www.ammf.org.uk)
- **University Hospitals Birmingham NHS Foundation Trust**  
<https://www.uhb.nhs.uk>

## **How to contact us**

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All the specialist nurses share an office phone with an answering machine for when we are not in the office. We would encourage you to leave a message with your name, date of birth, hospital number, contact telephone number, and a brief description of your query, so we can call you back. You may not speak to the same nurse each time, as we work together as a team and share care of all patients.

We aim to return all calls within two working days, although calls made on Thursdays and Fridays may not be responded to until Monday due to clinical commitments.

If your call is urgent, then your first point of contact should be your GP. However, if you are an oncology patient currently receiving treatment, please call your red card (AOS) number.

If you are a surgical patient and require urgent care, please call the hospital switchboard via 0121 371 2000 and ask for the liver surgical registrar on call. Please note, we do not work weekends or Bank Holidays.

### **Nurse specialist team**

Specialist nurses' office phone: **0121 371 4652**

Yvonne Steele  
Sabita Maharaj  
Sofi Dhanaraj  
Caroline Hartley  
Nina Dainty  
Sophie Raymond  
Zoe Jennings  
Keeley Holloway – Cancer Support Worker  
Kibraya Rani – CNS Secretary

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### **HPB specialist team contact numbers**

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### **Oncologists (cancer doctors)**

Dr. Y. T. Ma  
Dr. S. Sivakumar  
Dr. J. Kaur  
Dr. M. Teng  
Dr. C. Fong (MMUH Patients)

### **Secretaries**

0121 371 3571  
0121 371 3549  
0121 371 3441  
0121 371 3571  
0121 371 3598

### **Hepatologists (liver doctors)**

Dr. T. Shah  
Prof. S. Shetty  
Dr. A. Dhaliwal  
Dr Nekisa Zakeri

### **Secretaries**

0121 371 4671  
0121 371 4671  
0121 371 4637  
0121 371 4671

### **Surgeons**

Mr. R. Sutcliffe – Clinical Service Lead  
Mr. R. Marudanayagam  
Prof. K. Roberts  
Mr. B. Dasari  
Mr. N. Chatzizacharias  
Mr. D. Bartlett  
Mr. S. Raza  
Ms. Alicia Psica  
Mr. L. Stevens

### **Secretaries**

0121 371 4638  
0121 371 4662  
0121 371 4657  
0121 371 4654  
0121 371 4657  
0121 371 4657  
0121 371 4638  
0121 371 4657  
0121 371 4662

### **Other useful numbers**

Liver Unit Outpatient Clinic Reception  
The Cancer Centre Reception  
Radiotherapy Reception  
Surgical Waiting List Co-ordinator  
Ward 726

0121 371 5524 / 0121 371 5525  
0121 371 3544  
0121 371 5081  
0121 371 4662  
0121 371 7303

### **Accessibility**

To view this information in a different language or use the text-to-speech reader visit [www.uhb.nhs.uk](http://www.uhb.nhs.uk), click the yellow and black circular icon in the bottom right of the web page to open the ReachDeck toolbar and then use the search bar to search by the name of the leaflet. If you require this information in another format such as braille or audio please email [interpreting.service@uhb.nhs.uk](mailto:interpreting.service@uhb.nhs.uk).



### **How did we do?** 😊 😐 😞

If you have recently used our services we'd love to hear about your experience. Please scan the QR code or follow the link to share your feedback to help us improve our services. Thank you! [www.uhb.nhs.uk/fft](http://www.uhb.nhs.uk/fft)

