



University Hospitals Birmingham
NHS Foundation Trust



Burns & Plastics Outreach Service

Building healthier lives

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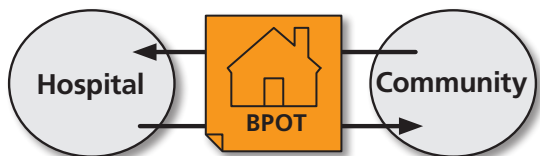
Burns & Plastics Outreach Service

Our Burns & Plastics Outreach (BPOT) service is a team of specialist nurses that provide expert wound management and support for burns and plastic surgery patients. We care for patients both while they are in hospital (inpatient) and following discharge (outpatient).

As an inpatient BPOT will assess and monitor your wound, liaising with your surgeons to ensure you receive a high standard of care while planning for your discharge from the hospital.

When you become an outpatient one of the below follow up options will be offered to you:

- **Face to Face clinic appointment**
- **Virtual follow up** – your wound care will be managed by yourself or a community nurse but we will offer remote support and advice by reviewing wound photos
- **Community visits** – for patients that fit the criteria a community visit will be offered



Our service aims

- Provide high-quality care for burns and plastic surgery patients
- Promote wound healing and reduce the risk of complications
- Facilitate a smooth transition from inpatient care to the outpatient setting
- Provide education and advice for patients/carers. Ensuring they are informed and able to manage their care confidently
- Offer holistic care to all our patients signposting to relevant support teams when necessary

Contact details

Tel: **0121 371 5462**

Email: **BPOT@uhb.nhs.uk**

We are available Monday to Friday (8am–4pm). If no answer, please leave a short message with your contact details.

Evenings, weekends and bank holidays: please contact the burns or plastics on-call doctor via switchboard on **0121 371 2000**.

Appointment times

Day	Date	Time	Day	Date	Time

Burns & Plastics Outreach Service patient feedback

Please scan the QR code to share your feedback to help us improve our services.



How did we do? 😊 😐 😞

If you have recently used our services we'd love to hear about your experience. Please scan the QR code or follow the link to share your feedback to help us improve our services. **Thank you. www.uhb.nhs.uk/fft**



Accessibility

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Burns and Plastics

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