

## Advice about Benefits

**Leaflet Title:** Need Advice about Benefits? We can help  
**Produced by:** Citizens Advice Bureau  
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### Contents:

Do you need help with the cost of cancer?  
This is how to access the Macmillan Benefits Service for help

### Macmillan Benefits Team and Birmingham CAB

**Address:** Gazette Buildings, 168 Corporation Street, Birmingham, B4 6TF

### Contact name(s):

Pam Khokhar – Team Supervisor  
[p.khokhar@bcabs.org.uk](mailto:p.khokhar@bcabs.org.uk)  
Mobile 07734 2544 89

### Contact Details:

Tel: 0121 683 5601 – Advice Helpline Mon - Fri  
10.00 – 13.30. Fax: 0121 683 5691  
Email: [macmillan@bcabs.org.uk](mailto:macmillan@bcabs.org.uk)

### Services provided:

Providing welfare benefits advice across Birmingham to all people affected by cancer (patients, carers and relatives). Advisers are currently available at Queen Elizabeth, Heartlands, Good Hope, Solihull and City Hospitals on different days each week over a two week rota for appointments or drop-in advice (subject to availability).

Availability will generally be from 10am to 4pm but the service endeavours to be flexible to fit in with demand. On receipt of a referral we contact the client to arrange a convenient time and location for the appointment, generally at one of the hospitals. We also provide telephone advice between 10am and 1.30pm on 0121 683 5601.

Referrals are made through the clinical nurse specialists, other health professionals and allied health professionals, social workers and other providers of care.

Referrals can be made by using a referral form (except in exceptional and urgent cases) sent by fax or email. Self referrals can be made by telephone.

### Catchment area: Birmingham. Opening times:

Monday to Friday, telephone advice line 10am-1.30pm, appointments by arrangement.  
Office hours: Monday-Friday 10am-4pm (as a minimum).