



Welcome to the Cancer Centre

Welcome to the Cancer Centre. This is an outpatient-led clinic. The service we provide here are: clinic appointments, blood tests, injections, PICC line care and brachytherapy.

We understand that attending appointments in hospital can be a difficult time for you and your loved ones, but we hope to make your experience as comfortable as we can.

Please inform reception at the Cancer Centre of your arrival.

Phlebotomy service (blood tests):

Please take a ticket from the red leaver attached to reception when you arrive at the Cancer Centre.

When you have your consultation with the doctor, they should provide you with a blood form. If you do not have a blood form, please ask reception to print you some hospital labels and the phlebotomist will provide you with a blood form prior to taking your blood samples.

PICC line service:

The service we provide for PICC lines are: dressing change, line flush, blood tests and chemotherapy pump removals.

Outpatient appointments:

A member of staff will come and check your height and weight, prior to your appointment.

Opening times:

- **Cancer Centre:** 08:00 - 18:00
- **Phlebotomy:** 08:00 – 17:00
- **PICC line service:** 08:00 – 16:30
- **Injections:** 09:00 – 16:00

Car parking:

If you are driving to the hospital, we have a car park opposite the Cancer Centre (Car Park D); you will be entitled to a pre-paid car parking pass if you meet any of the following criteria:

- More than three appointments in a month
- Are attending for PICC line care
- Are attending for injections

Please ask a member of staff for more information.

Information for Patients

Ambulance transport:

If you are attending your appointment via hospital transport, please inform reception of your arrival and again when you are ready to return home.

We have refreshments to offer whilst you are waiting, so please feel free to ask a member of staff if you would like a drink or a sandwich.

Tea bar:

Our amazing volunteers run the tea bar in the Cancer Centre, Monday to Friday, at various times between 10:00 and 14:00

We have a range of different snacks and hot drinks available.

The tea bar is run on donations and a small donation towards your drink and snacks is very much appreciated. We accept card payment, which is a minimum of £3, however cash is preferred.

Contact numbers:

Cancer Centre Reception:

0121 371 3543

0121 371 3544

Hospital Switchboard:

0121 371 2020

The hospital switchboard can put in through to your oncologist's secretary.

If you require this information in another format, such as a different language, large print, braille or audio version please ask a member of staff or email interpreting.service@uhb.nhs.uk