

Haematology Clinical Nurse Specialists (CNS/ Key Worker)

The Clinical Nurse Specialist team within Haematology are available to offer support and advice to you and your family at any time during your care. You will be introduced to your Clinical Nurse Specialist (CNS), also known as your Key Worker, who will be your first point of contact for any questions or worries you or your family may have about your condition and will provide a link between you and the doctors involved in your care. A CNS will be available in each clinic. Please inform the receptionist in clinic if you need to see your CNS/Key Worker. Your CNS/Key Worker can offer the following services to you and your family.

- Provide information about tests
- Provide information and booklets about your diagnosis
- Provide information regarding treatment choices
- Provide emotional support for you and family members
- Guidance and support in hospital during and after treatment
- Guidance and support at home via telephone during and after treatment
- Help with any side effects or other symptoms relating to your illness
- Refer you to other health care professionals including district nurses, Macmillan nurses, dieticians and counselling services
- Advice on financial support and benefits

Please be aware that your CNS/Key Worker may not always be able to answer the phone if they are on the ward, or with another patient in clinic. However, if you leave a message and contact details they will call you back.

Complications of anti-cancer treatments are life threatening, this includes Neutropenic sepsis, which is a medical emergency and must be treated urgently. If you develop a temperature of 38 degrees or above, or have flu-like symptoms, or feel shivery or unwell; sore throat, sore mouth, uncontrolled nausea or vomiting, diarrhoea, constipation, pain or reduced oral intake please call the 24hr emergency helpline on 07789 651 543

Your Clinical Nurse Specialist (Key Worker) is-

Haematology CNS team contact details

Available Monday–Friday, 8am–6pm

Email – haematologycns@uhb.nhs.uk

Haematology Cancer Support workers

Name	Telephone
Shelley Beardsmore	0121 371 8435
Jo Jennings	0121 371 7873

Queen Elizabeth Hospital CNS team

Name	Office Telephone number	Mobile
Laura Conway – Myeloma CNS	0121 371 7882	07818 212185
Megan Muncey – Myeloma/Amyloid CNS	0121 371 8918	07765 364985
Ethan Brough- Lymphoma CNS	0121 371 4359	07786 771121
Caitlin Barton- Lymphoma CNS	0121 371 4358	07584 642309
Palesa Isaacs – ALL CNS	0121 371 8919	07436 072708
Jaclyn Everitt – ALL CNS	0121 371 7831	07789 933030
Beth Hill – Myeloid CNS	0121 371 4302	07880 021508
Vee Francis - Myeloid CNS		07919541173
Lida Assir – Non-Malignant CNS	0121 371 4355	07786335032
Monika Ghale – Non-Malignant CNS	0121 371 2639	07825 903534

Heartlands, Solihull and Good Hope CNS team

Name	Office telephone number	Mobile
Julie Suhr – Myeloid CNS		07810 656868
Catherine Chapple – Lymphoma CNS		07867 353077
Charlotte Coldrick – Myeloma CNS		07810 657183
Hayley Mclaughlin – Haematology CNS	0121 424 7621	07721138294
Louise Hatherall – Haematology CNS	0121 424 961	07443 752582

Useful contact telephone numbers

Haematology Ward 625: **0121 371 6251**

Haematology Ward 624: **0121 371 6263**

Haematology Day Unit (Centre for Clinical Haematology): **0121 371 7823**

Haematology Young Persons Unit Ward 623: **0121 371 6288 / 6231**

Apheresis Nurses: **0121 371 7820 / 7821**

Haematology Day unit Heartlands: **0121 424 3481**

Haematology Day unit Solihull: **0121 424 4500**

Haematology Day unit Good Hope: **0121 424 7459 / 9307 / 7542**

Haematology secretaries

To change your clinic appointment at Queen Elizabeth Hospital Birmingham, please contact your consultant's secretary on 0121 371...

Name	Extension
Prof. Craddock, Dr Mahendra and Dr Kinsella	4383
Prof. Pratt and Dr Chan	4381
Dr Maybury, Dr Chaganti and Prof. Parry	4379
Dr George, Dr Wong and Prof. Moss	4380
Dr Raghavan, Dr Clarke and Dr Morton	4384
Dr Nicolson, Dr Lester and Dr Percy	4996
Dr Dr Lowe and Dr Bawazir	4860
Dr Giles, Dr Ferguson and Dr Paneesha	2942
Dr Hussein, Dr Gilson and Dr Losa Maroto	4382

To change your clinic appointment at Heartlands, Good Hope and Solihull, please contact your consultant's secretary on 0121 424...

Name	Extension
Dr Srinath, Dr Ewing, Dr Rebbapragada	2704
Dr Kishore, Dr Lokare,	3703
Dr Lovell	3699
Dr Xenou, Dr Murthy, Dr Aung	3698
Dr Lumley, Dr Robinson and Dr Alwis	9280
Dr Lee, Dr Khawaja, and Dr Alfasi	9707
Dr Khakwani, Dr Venkatadasari and Dr Adeyeye	1704

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- www.lymphoma-action.org.uk
- www.myeloma.org.uk
- www.leukaemiacare.org.uk
- www.cancerresearchuk.org
- www.macmillan.org.uk
- www.anthonynolan.org

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