



University Hospitals Birmingham
NHS Foundation Trust



The Haematology Clinical Nurse Specialist Team

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Haematology Clinical Nurse Specialists (CNS/Key Worker)

The Clinical Nurse Specialist team within Haematology are available to offer support and advice to you and your family at any time during your care. You will be introduced to your Clinical Nurse Specialist (CNS), also known as your Key Worker, who will be your first point of contact for any questions or worries you or your family may have about your condition and will provide a link between you and the doctors involved in your care. A CNS will be available in each clinic. Please inform the receptionist in clinic if you need to see your CNS/Key Worker. Your CNS/Key Worker can offer the following services to you and your family.

- Provide information about tests
- Provide information and booklets about your diagnosis
- Provide information regarding treatment choices
- Provide emotional support for you and family members
- Guidance and support in hospital during and after treatment
- Guidance and support at home via telephone during and after treatment
- Help with any side effects or other symptoms relating to your illness
- Refer you to other health care professionals including district nurses, Macmillan nurses, dieticians and counselling services
- Advice on financial support and benefits

Please be aware that your CNS/Key Worker may not always be able to answer the phone if they are on the ward, or with another patient in clinic. However if you leave a message and contact details they will call you back.

Complications of anti-cancer treatments are life threatening, this includes Neutropenic sepsis, which is a medical emergency and must be treated urgently. If you develop a temperature of 38 degrees or above, or have flu like symptoms, or feel shivery or unwell; sore throat, sore mouth, uncontrolled nausea or vomiting, diarrhoea, constipation, pain or reduced oral intake please call the 24hr emergency helpline 07789 651 543

Haematology secretaries

To change your clinic appointment at Queen Elizabeth Hospital Birmingham, please contact your consultant's secretary on 0121 371...

Prof. Craddock	4383	Prof. Moss	4380	Dr Mahendra	4383
Prof. Pratt	4381	Dr George	4380	Dr Clarke	4384
Dr Chaganti	4379	Dr Lester	4996	Dr Kinsella	4383
Dr Raghavan	4384	Dr Morton	4384	Dr Percy	4996
Dr Hussein	4381	Dr Lowe	4860	Dr Ferguson	2942
Dr Chan	4381	Dr Maybury	4379	Dr Wong	4380
Dr Nicolson	4996	Dr Giles	2942	Dr Losa	4382

To change your clinic appointment at Heartlands, Good Hope and Solihull, please contact your consultant's secretary on 0121 424...

Dr Kishore, Dr Lokare, Dr Aung 3703	Dr Paneesha, Dr Lovell 3699
Dr Xenou, Dr Murthy, Dr Losa, Dr Moosai 3698	Dr Srinath, Dr Ewing, Dr Rebbapragada 2704
Dr Lumley, Dr Robinson, Dr Alwis 9280	Dr Lee, Dr Khawaja, Dr Sinha 9707

Your Clinical Nurse Specialist (Key Worker) is

Haematology CNS team contact details

Available Monday–Friday, 8am–6pm

Email – haematologycnsteam@uhb.nhs.uk

Haematology Cancer Support workers

Name	Telephone
Shelley Beardsmore Monday–Friday	0121 371 8435
Jo Jennings Monday–Friday	0121 371 7873

Queen Elizabeth Hospital CNS team

Name	Contact Number
Laura Conway – Myeloma CNS Monday–Friday	0121 371 7882 07818 212185
Jaclyn Everitt – ALL CNS Mon, Tues, Thurs, Fri	0121 371 7831 07789 933030
Kate Stockton – Lymphoma CNS Monday–Thursday	0121 371 4359 07584 642309
Ruby Peel – Myeloma/Amyloid CNS Tuesday–Friday	0121 371 8918 07765 364985
Beth Hill – Myeloid CNS Monday–Friday	0121 371 4302 07880 021508
Lida Assir – Non-Malignant CNS Tuesday–Friday	0121 371 4355 07786335032
Ethan Brough – Lymphoma CNS Monday–Friday	0121 371 4358 07786 771121
Palesa Isaacs – Myeloid CNS Monday–Thursday	0121 371 8919
Monika Ghale – Non-Malignant CNS Mon, Weds, Thurs, Fri	0121 371 2639 07825 903534

Heartlands, Solihull and Good Hope CNS team

Name	Office number	Mobile
Julie Suhr – Myeloid CNS Monday–Friday		07810 656868
Catherine Chapple – Lymphoma CNS Monday–Thursday		07867 353077
Charlotte Coldrick – Myeloma CNS		07810 657183
Claire Fletcher – Haematology CNS Monday–Friday	0121 424 9610	07443 752582
Hayley McLaughlin – Haematology CNS	0121 424 7621	07721138294

Additional Support Group/information details

- www.lymphoma-action.org.uk
- www.myeloma.org.uk
- www.leukaemiacare.org.uk
- www.cancerresearchuk.org
- www.macmillan.org.uk
- www.anthonynolan.org

Useful contact telephone numbers

Haematology Ward 625: **0121 371 6251** (24-hour service)

Haematology Ward 624: **0121 371 6263**

Haematology Day Unit (Centre for Clinical Haematology): **0121 371 7823**

Haematology Young Persons Unit Ward 623: **0121 371 6288 / 6231**

Apheresis Nurses: **0121 371 7820 / 7821**

Haematology Day unit Heartlands: **0121 424 3481**

Haematology Day unit Solihull: **0121 424 4500**

Haematology Day unit Good Hope: **0121 424 7459 / 9307 / 7542**

Please use the space below to write down any questions you may have and bring this with you to your next appointment.

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If you have recently used our services we'd love to hear about your experience. Please scan the QR code or follow the link to share your feedback to help us improve our services. **Thank you.**

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Haematology

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