



**University Hospitals Birmingham**  
NHS Foundation Trust



# **The Haematology Clinical Nurse Specialist Team**

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## **Building healthier lives**

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## Haematology Clinical Nurse Specialists (CNS/ Key Worker)

The Clinical Nurse Specialist team within Haematology are available to offer support and advice to you and your family at any time during your care. You will be introduced to your Clinical Nurse Specialist (CNS), also known as your Key Worker, who will be your first point of contact for any questions or worries you or your family may have about your condition and will provide a link between you and the doctors involved in your care. A CNS will be available in each clinic. Please inform the receptionist in clinic if you need to see your CNS/Key Worker. Your CNS/Key Worker can offer the following services to you and your family.

- Provide information about tests
- Provide information and booklets about your diagnosis
- Provide information regarding treatment choices
- Provide emotional support for you and family members
- Guidance and support in hospital during and after treatment
- Guidance and support at home via telephone during and after treatment
- Help with any side effects or other symptoms relating to your illness
- Refer you to other health care professionals including district nurses, Macmillan nurses, dieticians and counselling services
- Advice on financial support and benefits

Please be aware that your CNS/Key Worker may not always be able to answer the phone if they are on the ward, or with another patient in clinic. However if you leave a message and contact details they will call you back.

**Complications of anti-cancer treatments are life threatening, this includes Neutropenic sepsis, which is a medical emergency and must be treated urgently. If you develop a temperature of 38 degrees or above, or have flu like symptoms, or feel shivery or unwell; sore throat, sore mouth, uncontrolled nausea or vomiting, diarrhoea, constipation, pain or reduced oral intake please call the 24hr emergency helpline 07789 651 543**

## Haematology secretaries

**To change your clinic appointment at Queen Elizabeth Hospital Birmingham, please contact your consultant's secretary on 0121 371...**

Prof. Craddock 4383	Prof. Moss 4380	Dr Mahendra 4383
Prof. Pratt 4381	Dr George 4380	Dr Clarke 4384
Dr Chaganti 4379	Dr Lester 4996	Dr Kinsella 4383
Dr Raghavan 4384	Dr Morton 4384	Dr Percy 4996
Dr Hussein 4381	Dr Lowe 4860	Dr Ferguson 2942
Dr Chan 4381	Dr Maybury 4379	Dr Wong 4380
Dr Nicolson 4996	Dr Giles 2942	Dr Losa 4382

**To change your clinic appointment at Heartlands, Good Hope and Solihull, please contact your consultant's secretary on 0121 424...**

Dr Kishore, Dr Lokare, Dr Aung 3703	Dr Paneesha, Dr Lovell 3699
Dr Xenou, Dr Murthy, Dr Losa, Dr Moosai 3698	Dr Srinath, Dr Ewing, Dr Rebbapragada 2704
Dr Lumley, Dr Robinson, Dr Alwis 9280	Dr Lee, Dr Khawaja, Dr Sinha 9707

**Your Clinical Nurse Specialist (Key Worker) is**

## Haematology CNS team contact details

Available Monday–Friday, 8am–6pm

Email – [haematologycnsteam@uhb.nhs.uk](mailto:haematologycnsteam@uhb.nhs.uk)

### Haematology Cancer Support workers

Name	Telephone
<b>Shelley Beardsmore</b> Monday–Friday	0121 371 8435
<b>Jo Jennings</b> Monday–Friday	0121 371 7873

### Queen Elizabeth Hospital CNS team

Name	Contact Number
<b>Laura Conway – Myeloma CNS</b> Monday–Friday	0121 371 7882 07818 212185
<b>Jaclyn Everitt – ALL CNS</b> Mon, Tues, Thurs, Fri	0121 371 7831 07789 933030
<b>Kate Stockton – Lymphoma CNS</b> Monday–Thursday	0121 371 4359 07584 642309
<b>Ruby Peel – Myeloma/Amyloid CNS</b> Tuesday–Friday	0121 371 8918 07765 364985
<b>Beth Hill – Myeloid CNS</b> Monday–Friday	0121 371 4302 07880 021508
<b>Lida Assir – Non-Malignant CNS</b> Tuesday–Friday	0121 371 4355 07786335032
<b>Ethan Brough – Lymphoma CNS</b> Monday–Friday	0121 371 4358 07786 771121
<b>Palesa Isaacs – Myeloid CNS</b> Monday–Thursday	0121 371 8919
<b>Monika Ghale – Non-Malignant CNS</b> Mon, Weds, Thurs, Fri	0121 371 2639 07825 903534

## Heartlands, Solihull and Good Hope CNS team

Name	Office number	Mobile
<b>Julie Suhr – Myeloid CNS</b> Monday–Friday		07810 656868
<b>Catherine Chapple – Lymphoma CNS</b> Monday–Thursday		07867 353077
<b>Charlotte Coldrick – Myeloma CNS</b>		07810 657183
<b>Claire Fletcher – Haematology CNS</b> Monday–Friday	0121 424 9610	07443 752582
<b>Hayley McLaughlin – Haematology CNS</b>	0121 424 7621	07721138294

## Additional Support Group/information details

- [www.lymphoma-action.org.uk](http://www.lymphoma-action.org.uk)
- [www.myeloma.org.uk](http://www.myeloma.org.uk)
- [www.leukaemiacare.org.uk](http://www.leukaemiacare.org.uk)
- [www.cancerresearchuk.org](http://www.cancerresearchuk.org)
- [www.macmillan.org.uk](http://www.macmillan.org.uk)
- [www.anthonynolan.org](http://www.anthonynolan.org)

## Useful contact telephone numbers

Haematology Ward 625: **0121 371 6251** (24-hour service)

Haematology Ward 624: **0121 371 6263**

Haematology Day Unit (Centre for Clinical Haematology): **0121 371 7823**

Haematology Young Persons Unit Ward 623: **0121 371 6288 / 6231**

Apheresis Nurses: **0121 371 7820 / 7821**

Haematology Day unit Heartlands: **0121 424 3481**

Haematology Day unit Solihull: **0121 424 4500**

Haematology Day unit Good Hope: **0121 424 7459 / 9307 / 7542**

Please use the space below to write down any questions you may have and bring this with you to your next appointment.

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**[www.uhb.nhs.uk/fft](http://www.uhb.nhs.uk/fft)**



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## Haematology

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Mindelsohn Way, Edgbaston  
Birmingham, B15 2GW  
Telephone: 0121 371 2000

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