



Booking a Clinical Photography Appointment at Solihull Patient Information

Why do I need clinical photographs?

You have been requested by your clinician to have clinical photographs taken of a specific area on your body to aid the dermatology team with your treatment. Once photography is complete, your images will be securely saved and uploaded to your Electronic Patient Record.

How do I book an appointment with Clinical Photography?

You can book a clinical photography appointment at one of our dedicated photography studios on the Queen Elizabeth, Heartlands or Solihull Hospital sites.

Please contact the clinical photography department at your chosen site to book an appointment at your earliest convenience:

Heartlands and Solihull photography bookings:

Tel: 0121 424 3435 0121 424 1220

Queen Elizabeth photography bookings:

Tel: 0121 371 2460

How long will it take and what will happen?

If you have been unable to have photographs of the area you have been treated for on the day of your appointment, you will need to book an appointment with the clinical photography team to come back another day prior to any further treatment with dermatology.

The team will explain what photographs will need to be taken, and you will need to bring the consent form provided to you by the dermatology team to this appointment.

This consent form will tell the photographer your patient details, as well as the area of interest that is required to be photographed, and confirm that you have consented to the photographs being taken.

Please note that you may be asked to remove jewellery or make up where necessary. Depending on the location of your lesion, you may also be asked to remove articles of clothing to gain a better view of the area of interest. If you are required to remove clothing to show a sensitive area of your body, you may request a chaperone. This whole process can take approximately 25 minutes depending on what is required to be photographed.

Do I need to give permission for photography?

Prior to your appointment with Clinical Photography, you will be given a clinical photography consent form by your dermatologist. They should discuss the levels of consent in detail with you to ensure you are comfortable with the photographs being taken and the use of your clinical images.

Information for Patients

If you are happy to proceed, you will be required to provide written consent for clinical photography. We will not take any photographs without your permission.

You may withdraw your consent at any time by contacting the Clinical Photography department. Clinical photographs that have been used to make a clinical decision cannot be deleted; however, your images can be retracted and hidden from viewing on your Electronic Patient Record until you give your permission for them to be viewed again.

Retracting your consent will not affect your treatment or any future treatment you may receive. Please note that any photographs you have previously authorised for open publication cannot be retracted or withdrawn from publications already in the public domain.

Can I have copies of the photographs?

Yes. You can do this by contacting the Access to Health Records Department at University Hospitals Birmingham NHS Foundation Trust.

Requests can be made by emailing: uhb-tr.accesstohealthrecords@nhs.net

Or in writing to:

Subject Access Team
Lincoln House Basement
Birmingham Heartlands Hospital
Bordesley Green East
Birmingham
B9 5SS

Feedback

We hope that your visit to the clinical photography team has been a positive one and we welcome any comments or suggestions that may improve our service to you in the future.

Please do so by emailing the Medical Illustration Service Manager:

clinicalphotography@uhb.nhs.uk

By telephone:

Queen Elizabeth Hospital Birmingham: 0121 371 2460

Heartlands Hospital: 0121 424 3429 0121 424 1220

If you require this information in another format, such as a different language, large print, braille or audio version please ask a member of staff or email patientexperience@uhb.nhs.uk.