

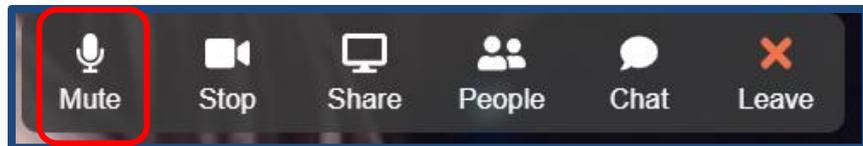
## DrDoctor Video Consultations

### How to: Mute/Unmute Audio and Turn Camera Off/On

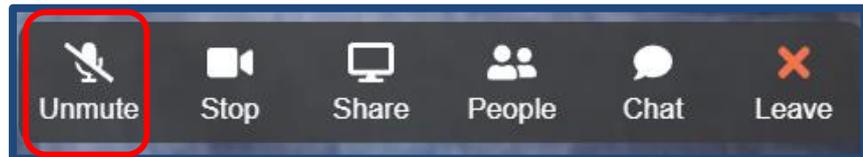
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#### How to mute/ unmute your audio

[1] If you need to mute your audio click the 'mute' icon

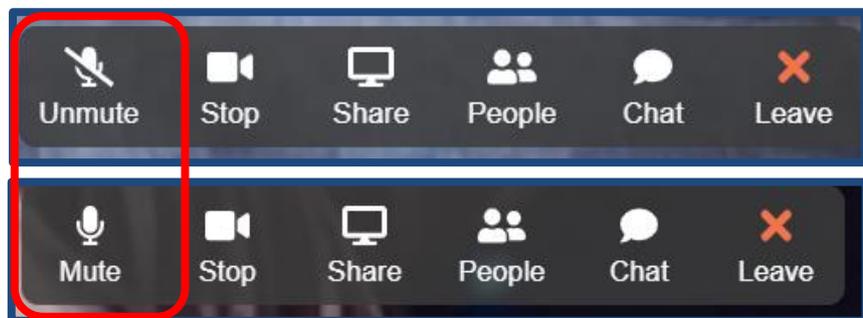


[2] You'll see that your audio has been muted



[3] To turn your audio back on again click the 'unmute' icon.

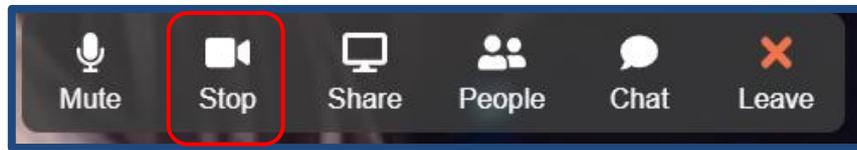
Your screen will show that you are no longer muted and the patient can hear you.



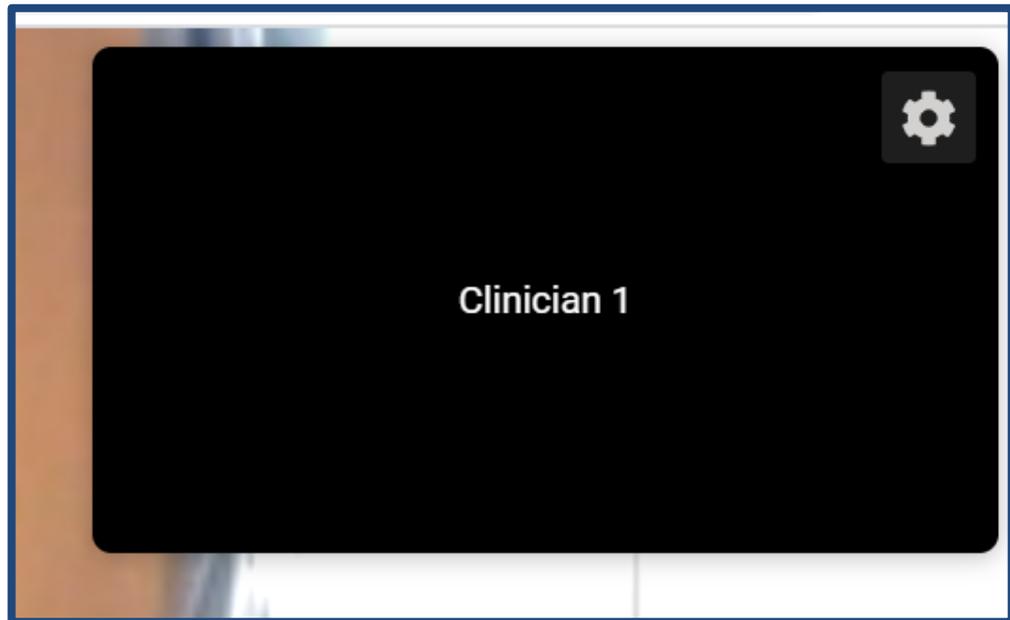
*Please note that in the current platform you can't tell if someone else in the video call has muted their audio.*

## How to switch your camera off and on

[1] If you need to switch your camera off at all during the call click the 'Stop' icon



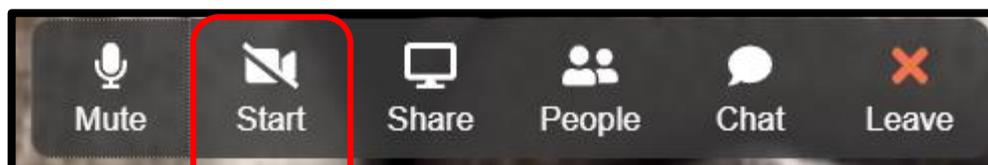
[2] Your screen will display your camera as turned off in the top right hand corner



Along the toolbar you'll also be able to see that the camera is switched off.



[3] To turn your camera back on, click the 'Start' icon.



Your screen will show that your camera is turned on again and the patient will be able to see you.

