



## Hearing aid fitting and follow up

You have been referred for a hearing aid fitting. Please refer to your appointment letter for location of your appointment and contact details of the department. You will be seen by an Audiologist and the appointment will last between 45 and 60 minutes. You are welcome to bring someone for support.

### What to expect at your hearing aid fitting

The Audiologist will review the information you gave us at your last appointment and re-examine your ears.

If you are happy to continue with the fitting of hearing aid(s), then the Audiologist will program these for you through the computer. They may perform some tests to verify that the hearing aid(s) are working correctly.

The Audiologist will explain how to operate your hearing aid(s), including changing batteries, cleaning and taking the hearing aid(s) in and out of the ear. The Audiologist will advise on how best to get used to your hearing aid(s). You will be given written information about this to take home.

### What happens next?

We will arrange a review appointment, which may be face to face or by telephone.

### Important information

Please ensure your ears are clear of wax before attending your appointment with us. If you already have any hearing aid(s), please bring these with you to your appointment.

### Communication needs

If you require an interpreter at your appointment, please telephone **0121 371 4756** or email [interpreting.service@uhb.nhs.uk](mailto:interpreting.service@uhb.nhs.uk).

### Students

Please note that as this is a teaching hospital, a student may carry out some or all of your appointment under supervision of a qualified audiologist. If you do not wish to have a student present during your appointment, please let reception know on your arrival.

### Patient transport

If you are eligible for patient transport, please contact West Midlands Ambulance non-emergency Patient Transport Service on **0800 035 6511**. Please note that transport is only available for Monday to Friday appointments.

### Late arrivals

Please note that if you are 15 minutes late to your appointment, the Audiologist may not have enough time to perform the complete appointment and therefore we may need to reschedule your appointment.

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## **Car parking**

Please allow enough time to ensure you are able to find a space and park so you will not miss your appointment. Please note charges apply for use of car parks.

## **Audiology**

University Hospitals Birmingham NHS Foundation Trust

If you require this information in another format, such as a different language, large print, braille or audio version please ask a member of staff or email [interpreting.service@uhb.nhs.uk](mailto:interpreting.service@uhb.nhs.uk)