



Relatives Accommodation

Information to help you during your stay on Relatives Wing in Nuffield House Queen Elizabeth Hospital

Welcome to Relatives Accommodation

Welcome to the Relatives Accommodation in Nuffield House. We hope that you will be comfortable in your room.

The rooms are located on the 2nd floor of the building and the number of the room is on the key tab. There are shared bathrooms, Kitchen and lounge facilities. Unfortunately, we are unable to accommodate children under the age of 16 and animals are not allowed to stay on the wing. The fire alarms within Nuffield House are tested every Wednesday morning. In addition to this, the non-essential electrical supply is tested on the first Wednesday of each month. Please be aware that this may result in a short break of electrical supply.

There is a swipe-card for access through the main doors out of hours and the basement tunnel which links Nuffield House and the main hospital and a lock for the main corridor door. Swipe access is also needed into the Relatives Wing itself.

If you have any problems, or queries, please do not hesitate to contact the Accommodation Manager on ext 14524 during normal office hours, or the porters on ext 12667 out of hours. Please take time to look through this leaflet which should provide you with useful information for your stay. Please use the back of this leaflet to give any comments/feedback to the team.

Payment

The charge for accommodation including VAT is £45.00 per night for a single stay and £55.00 for a twin stay per night. Please pay daily or weekly for longer stays, by cash or cheque to the Accommodation Manager. Cheques should be made payable to:- **UHB NHS TRUST**.

If you would like to pay by credit card, please telephone our Finance department on 0121 371 7341 or 0121 371 7342 and ask them for a payment reference number to be sent to Karen Roberts or Jenny-Rose Jones.

The cost of staying on the wing goes towards the running of the relatives wing for gas, electricity and water costs. If you would like to make a donation towards items for the wing such as plates, forks etc. then please see Karen and Jenny.

Car Parking

Car-parking on the Queen Elizabeth Hospital site is managed by an external company. If you need to park during your stay, please use the visitors' car-park for which there is a daily charge. If you think that you will be here for a week or longer, you may be interested in applying for a weekly pass. Please see prices for car parking below.

Car parking charges

Disabled parking (see information on this page)	FREE
Up to 1 hour	£4.10
Up to 3 hours	£6.10
Up to 4 hours	£7.10
Up to 5 hours	£8.20
Up to 6 hours	£9.20
Up to 8 hours	£10.20
Over 8 hours	£20.40
Weekly ticket	£28.60

Shuttle Bus (bus stop outside front of Nuffield House by Audiology)

The Q-Park shuttle bus for patients, visitors and relatives picks up and drops off at a number of locations on and near the QEHB, including:

- QEHB main entrance
- Car parks
- University Station
- Birmingham Women's Hospital
- The Barberry and the Oleaster (Birmingham and Solihull Mental Health NHS Foundation Trust)
- Nuffield House

Train Station

University Train Station is a short walk from Nuffield House. Here you will find trains towards Birmingham City Centre, Redditch and Bromsgrove Town Centre a laminated timetable is available next to the telephone in Relatives wing hallway.

WiFi

Wi-fi is free on all hospital sites, click on NHS Wi-Fi and press connect on the link.

Where to eat

Relatives can obtain a voucher from the Accommodation Office for the purchase of meals at staff discount price within our onsite restaurants.

Plaza Restaurant

The Plaza Restaurant and Coffee Shop is located on Level 2 of QEHB and can be accessed by stairs and lifts from The Atrium.

The Plaza Restaurant and Coffee Shop is open from Monday to Sunday from 07:30 – 20:00 with the following serving periods:

- Hot and cold breakfast (07:30 – 11:00)
- Hot food/lunch (12:00 – 14:00)
- Hot food/supper (17:00 – 19:30)

Printed Menu is available in Relatives Hallway next to phone.

ITM Restaurant

The ITM Restaurant is located in the ITM Building. You can find this across the road from the main entrance of Nuffield House.

The food listed below is available Monday to Friday from 07:00 – 15:00.

- Full breakfast and lunch
- Hot and cold beverages
- Salad bar
- Sandwiches
- Cakes and biscuits

Clock Tower Café

The Clock Tower Cafe is located along the Main Corridor on the Ground Floor of the Heritage Building (Queen Elizabeth Hospital).

The Clock Tower is open from 09:00 – 19:30 Monday to Friday.

Foods available include:

Hot pasties and sausage rolls

- Toasted sandwiches
- Sandwiches
- Hot and cold beverages
- Cakes and biscuits
- Soups
- Jacket potatoes and salads

Local Amenities:

Harborne high street is a short walk from Nuffield House here you will find a variety of shops including:

- Waitrose
- WHSmith
- Superdrug
- Sainsburys

There are also a number of pubs, cafes & restaurants on Harborne high street including:

- The Junction
- The New Inn
- The Green Man
- The Plough

We have provided a walking map to Harborne high street.

Useful postcodes are;

- B17 9PP (Waitrose)
- B7 9NE (The Green Man)

These are at either end of the high street.

Local Takeaways are available to order from using Just Eat or Deliveroo Apps.

A list of local takeaways and telephone numbers are available next to the telephone in Relatives Wing hallway.

Please ensure you specify Nuffield House when ordering a Delivery.

Thank you for staying with us.

Please post through accommodation office door along with your keys.

Comments/Feedback

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Managers:

Karen Roberts & Rebecca O'Brien
0121 371 4524

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Accessibility

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How did we do? 😊 😐 😞

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