

 **This is a 24 hour service**



University Hospitals Birmingham
NHS Foundation Trust

Call For Concern Service

(you may also know this as Martha's Rule)



Are you concerned that you, or the person that you are visiting, is becoming more unwell?

1

Talk to your ward nurse

They will complete an assessment and respond to your concern.

If you are still concerned...

2

Ask to speak to the nurse in charge of the ward

They will complete a follow up assessment and respond to your concern.

If you are still concerned...

3

Contact the Call For Concern Service on 0121 371 2000

A nurse from the Critical Care Outreach Team will complete an assessment and take action.

If you are unable to phone this number, please speak to the nurse in charge of the ward who will make the call for you.



Please scan the QR code for more information

