



## Hearing assessment

You have been referred for a hearing assessment appointment which will last up to one hour. Please refer to your appointment letter for location of your appointment and contact details of the department. You are welcome to bring someone for support.

### What does the hearing assessment involve?

You will be seen by an Audiologist, who is a healthcare scientist specialising in hearing and balance.

During this appointment the Audiologist will begin by taking a history from you. The questions are to understand more about your hearing difficulties and how this affects your lifestyle. Your ears will be examined and then a hearing test will be performed if appropriate.

### Results

The Audiologist will go through your results with you on the day. They will also discuss all treatment options; these may include referral for further tests or to another speciality.

### Important information

Please ensure your ears are clear of wax before attending your appointment with us. It would be helpful if you bring any hearing aids and/or moulds with you to the appointment. Please ensure you are not exposed to very loud noises (e.g. at a concert) within the 24 hours before your appointment as this can affect the hearing test results.

### Communication needs

If you require an interpreter at your appointment, please telephone **0121 371 4756** or email: [interpreting.service@uhb.nhs.uk](mailto:interpreting.service@uhb.nhs.uk).

### Students

Please note that as this is a teaching hospital, a student may carry out some or all of your appointment under supervision of a qualified Audiologist. If you do not wish to have a student present during your appointment, please let reception know on your arrival.

### Patient transport

If you are eligible for patient transport, please contact West Midlands Ambulance non-emergency Patient Transport Service on **0800 035 6511**. Please note that transport is only available for Monday to Friday appointments.

### Late arrivals

Please note that if you are 15 minutes late to your appointment, the Audiologist may not have enough time to perform the complete appointment and therefore we may need to reschedule your appointment.

### Car parking

Please allow enough time to ensure you are able to find a space and park so you will not miss your appointment. Please note charges apply for use of car parks.

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## Audiology

University Hospitals Birmingham NHS Foundation Trust

If you require this information in another format, such as a different language, large print, braille or audio version please ask a member of staff or email [interpreting.service@uhb.nhs.uk](mailto:interpreting.service@uhb.nhs.uk).